

Application to Open/Add to Ram Dollars Account

For the convenience of students, parents, and staff, the University offers an optional prepaid Ram Dollars account. Your University

RAM DOLLARS: Frequently Asked Questions

What are Ram Dollars? Ram Dollars are similar to a prepaid debit card and are a convenient substitute for cash when you make purchases at eligible locations on the DelVal campus.

How and where do I use my Ram Dollars? Your Delaware Valley University ID card is activated with your initial deposit and is updated when additional deposits are made to your Ram Dollars account. Swipe your ID card for transactions in the DelVal Bookstore, Pub, L.S. Bean Coffee Shop, Levin Dining Hall, and Market at DelVal.

What are the differences between Flex Dollars and Ram Dollars?

Flex Dollars may be included with a purchased meal plan. Ram Dollars are not included with any meal plan and are purchased separately.

Flex Dollars expire at the end of each term. Ram Dollars never expire.

Flex Dollars can only be used in the Pub and Levin Dining Hall. Ram Dollars can be used in the DelVal Bookstore, Pub, L.S. Bean Coffee Shop, Levin Dining Hall, and Market at DelVal.

When do Ram Dollars expire? Ram Dollars never expire. Your Ram Dollars will transfer from term to term until you separate from the University.

What if I leave the University before I use all of my Ram Dollars? Any unused funds in excess of \$10 are refunded when a student graduates or withdraws or when a University staff member separates from the University.

Can funds be withdrawn from a Ram Dollars account? No. When you purchase Ram Dollars, they remain in your account until used, or until you separate from the University.

Is there a fee for Ram Dollars?

When you separate from the University, a one-time administrative fee of up to \$10 will be charged for release of remaining funds.

If your card is lost or stolen, there is a \$20 replacement fee.

If you purchase RAM dollars with a personal check and the check is returned by the bank, a \$50 fee will be charged to your student account.

How are refunds processed?

Students: The unused balance, less the \$10 administrative fee, is credited to your student account. If you have a valid eRefund account at the time of release of the funds, you will receive an eRefund. Otherwise, any credit balance remaining on your student account will be refunded by check and mailed to the last known address.

Staff: The unused balance, less a \$10 administrative fee, is refunded by check and mailed to the last known address.

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